

| FORD PROTECT®

# Ford Maintenance Protection Plan

MAINTENANCE MADE EASY



Go Further

# Ford **Maintenance** Protection Plan (FMPP)

Life is complicated; taking care of your vehicle should be easy.

Regular maintenance helps ensure your vehicle's performance and provides the peace of mind that you are ready to meet the challenges of the road ahead.

**DESIGNED BY FORD • BUILT BY FORD • PROTECTED BY FORD**



Covers Ford-recommended **scheduled maintenance**<sup>^</sup> as outlined in your vehicle's Owner's Manual



Includes **coverage for 8 common wear items**<sup>‡</sup> when required due to normal wear or defect



**\$0 deductible**

## **FMPP for Diesel, Cab & Chassis and Electric Vehicles**

Also available for New Commercial Use Vehicles. Ask your Dealer for details on these unique time/distance and service options.

<sup>^</sup>Based on scheduled maintenance intervals and the applicable Operating Conditions set out in your vehicle's Owner's Manual and limited to the maximum number of service visits included in the selected plan.

<sup>‡</sup>Some vehicles may not be available with all 8 common wear items.

# WHY FORD PROTECT?



## Convenience

- Service at all Ford and Lincoln Dealers across Canada and the U.S.



## Confidence

- Expert service by Ford-trained Technicians using Ford-approved parts for superior fit, finish and performance
- The only plan 100% backed by Ford Motor Company of Canada, Limited



## Value

- Coverage is transferable\* and may increase the resale or lease-end value of your vehicle
- Shields you from rising costs of service
- Flexible payment options – plan costs may be included in your finance contract

A smart way to protect your investment!

\*Transfer fee may apply.



# SIMPLIFIED SERVICE FOR YOUR BUSY LIFE

The Ford Maintenance Protection Plan makes it easy to follow Ford's recommended maintenance schedule.

## Scheduled Maintenance

### Basic

FMPP covers the following basic scheduled maintenance items based on either time or distance requirements, up to the maximum visits specified in your plan.

- Change engine oil and replace filter\*\*
- Inspect and Rotate tires
- Multi-point inspection
- If equipped, fill diesel exhaust fluid

### Additional

FMPP covers Ford-recommended additional scheduled maintenance as outlined in your vehicle's Owner's Manual<sup>†</sup>, up to the maximum visits specified in your plan.

- Change transmission fluid
- Replace fuel filter
- Replace engine air filter
- Change engine coolant
- Replace spark plugs
- Replace PCV valve
- If equipped, change transfer case fluid
- If equipped, inspect and lubricate 4x4 front axle shaft u-joints
- If equipped, lubricate 4x4 front hub needle bearings
- If equipped, lubricate 4x2 front wheel bearings, replace grease seals and adjust bearings

## PLUS 8 Wear Items

FMPP includes coverage of the following wear items – when required – due to normal wear or defect:

- Brake pads and linings
- Brake rotors
- Shock absorbers
- Spark plugs
- Wiper blades
- Engine belts, coolant hoses/clamps/hose seals
- Light bulbs (excludes LED/HID lamps and headlamps)
- Clutch disc (manual transmission only)



## Multi-Point Inspection

In addition to your plan coverage, our trained Technicians will perform a multi-point inspection at each service visit<sup>§</sup>:

Check fluid levels and fill:

- Transmission (if equipped with a dipstick)
- Brake reservoir
- Power steering
- Coolant recovery reservoir
- Window washer
- Diesel exhaust fluid (if necessary)

Check the following systems/components:

- Operation of horn, interior lights, exterior lamps, turn signals, and hazard and brake lights
- Windshield washer spray, wiper operation and wiper blades
- Windshield for cracks, chips and pitting
- Radiator, heater and air conditioning lines for leaks and damage
- Engine air filter
- Oil and fluid leaks
- Exhaust system (leaks, damage, loose parts)
- Steering and steering linkages
- Shocks/struts and other suspension components for leaks and/or damage
- Accessory drive belt(s)
- Clutch operation (if equipped)
- Tires for wear and proper air pressure

<sup>†</sup>See Owner's Manual for complete details. Based on the applicable Operating Conditions. <sup>\*\*</sup>Synthetic Oil - Must purchase Synthetic Oil Coverage option in order to receive reimbursement for synthetic oil replacement. <sup>§</sup>Any required repairs identified as part of the multi-point inspection may not be covered by the plan.

# Upgrades

Options to Customize Your FMPP Coverage



## Optional First-Day Rental Vehicle Benefits

- Rental vehicle reimbursement of \$35/day (maximum) for up to 2 days on a covered repair



## Optional Synthetic Oil Upgrade

- Purchase the Synthetic Oil Option for coverage of synthetic oil replacement

## Plans Made for You

Choose time, distance and maintenance interval options that best reflect your ownership plan and driving habits.

The chart below lists the maximum number of covered service visits for each plan period and maintenance interval.

AVAILABLE PLANS		CARS, TRUCKS & DIESEL ENGINE VEHICLES Maintenance Intervals		
Time and Distance Selection <sup>††</sup>		Special Operating Conditions 8,000 km	Normal Operating Conditions 12,000 km	Normal Operating Conditions 16,000 km
8 years	200,000 km	25	18	12
	150,000 km	19	16	9
7 years	200,000 km	25	16	12
	150,000 km	18	14	9
	100,000 km	14	14	7
6 years	200,000 km	25	16	12
	120,000 km	15	12	7
	100,000 km	12	12	6
5 years	150,000 km	18	12	9
	100,000 km	12	10	6
	80,000 km	10	10	5
4 years	120,000 km	15	10	7
	100,000 km	12	8	6
	80,000 km	10	8	5
	60,000 km	8	8	4
3 years	75,000 km	9	6	4
	60,000 km	7	6	3
2 years	50,000 km	6	4	3
	40,000 km	5	4	2

<sup>††</sup>For information regarding FMPP for New Commercial Use Vehicles plan options, please contact your Dealer.

Should you exceed the maximum number of service visits prior to the plan expiry, you can still enjoy peace of mind coverage for the 8 wear items during your plan coverage period.

Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations are calculated from the Warranty Start Date and zero kilometres.

The maintenance services covered by an FMPP are based on the scheduled maintenance services listed in your Owner's Manual. The 6 month/8,000 kilometre maintenance interval is serviced according to Special Operating Conditions as outlined in your Owner's Manual. Commercial FMPPs include a fixed service maintenance interval of 6 months/8,000 kilometres. All other maintenance intervals are serviced according to Normal Operating Conditions as outlined in your Owner's Manual.

There is a maximum number of covered maintenance services visits allowed based on the time and distance interval of the selected plan. Depending on the time or distance maintenance intervals actually followed, the number of service visits received may not necessarily reflect the maximum number of service visits available. While maintenance services can be completed at any time during the plan coverage, Ford recommends that the scheduled maintenance, as outlined in your vehicle's Owner's Manual, be followed. Replacement of synthetic oil is not covered by an FMPP unless optional synthetic oil coverage is purchased.

# THE ULTIMATE OWNERSHIP EXPERIENCE

## PremiumCARE + FMPP

Choose peace of mind. Combine required maintenance coverage with protection against unexpected repairs.



VEHICLE MAKE \_\_\_\_\_ MODEL \_\_\_\_\_

YEAR \_\_\_\_\_  NEW

DATE OF PURCHASE \_\_\_\_ / \_\_\_\_ / \_\_\_\_ ODOMETER \_\_\_\_\_

TIME/DISTANCE \_\_\_\_\_ PRICE \$ \_\_\_\_\_

## DESIGNED BY FORD • BUILT BY FORD • PROTECTED BY FORD

This brochure is only intended to provide limited general information about Ford Protect as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for full plan details. Illustrations used in the brochure are for graphic representation only. See your Ford Dealer or your Owner's Manual for complete details regarding required scheduled maintenance.



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