

FORD PROTECT®

**PremiumCARE**

**ExtraCARE**

**BaseCARE**

**PowertrainCARE**

EXTENDED SERVICE PLANS



Go Further

# CONFIDENCE FOR THE ROAD AHEAD

When you decide to purchase or lease your vehicle, you want the peace of mind that your purchase is protected for the road ahead. Having a Ford Protect plan helps to shield you against unexpected repair bills, thanks to the additional coverage of many vehicle components.

- Whether you choose to travel with PremiumCARE or the basic protection of PowertrainCARE, we offer a Ford Protect plan to suit your needs! You choose the time and distance coverage that's best for you.
- Ford Protect shields you against the cost of unexpected repair bills after your Basic Coverage of the New Vehicle Limited Warranty expires by covering many vehicle components.

## RENTAL VEHICLE BENEFITS

Provides coverage for up to 10 days of rental vehicle reimbursement on a repair covered under the Basic Coverage of the New Vehicle Limited Warranty or your Ford Protect plan. You will be reimbursed up to a maximum of \$35/day for up to 10 days! See your Dealer for full Rental Vehicle Benefit details.

## DEDUCTIBLE OPTIONS

These plans have a \$100 standard deductible. \$0<sup>†</sup>, \$50, \$200, and "disappearing" deductible options are available.

## ROADSIDE ASSISTANCE<sup>^</sup>

Ford Protect Roadside Assistance offers you extended time and distance terms that extend beyond the complimentary Warranty Roadside Coverage.

Ford Protect Roadside Assistance covers the following services:

- Towing
- Flat Tire Change
- Trip Planning
- Emergency Travel Expense Reimbursement
- Battery Boosting (excluding electric batteries)
- Winch Out
- Lockout Assistance
- Fuel Delivery

## OPTIONAL RENTAL PLUS! VEHICLE REIMBURSEMENT<sup>‡</sup>

Optional first-day rental coverage is available up to \$75/day for up to 10 days for a repair covered under the Basic Coverage of the New Vehicle Limited Warranty or your Ford Protect plan.

## COMPLEMENT YOUR PREMIUMCARE WITH A FORD MAINTENANCE PROTECTION PLAN

By combining PremiumCARE with FMPP, you will benefit from Ford's ultimate coverage with over 1,000 components covered, along with labour and maintenance, as outlined in your Owner's Manual.

You can rest easy knowing that this combination of plans is the most popular choice, with over a third of Ford Protect customers choosing PremiumCARE with FMPP! Ask your Dealer for details.

<sup>†</sup>New plans only

<sup>^</sup>On plans with time and distance limitations greater than 5 years/100,000 km

## FOR NEW PLANS

- Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first); time and distance travelled limitations are calculated from the Warranty Start Date and zero kilometres.\*\*\*

TIME AND DISTANCE SELECTION							
	200,000 km	160,000 km	150,000 km	120,000 km	100,000 km	80,000 km	60,000 km
8 years	■		■	■	■	■	■
7 years	■		■	■	■	■	■
6 years	■		■	■	■	■	■
5 years	■	■ <sup>††</sup>	■	■	■ <sup>†</sup>	■ <sup>†</sup>	■ <sup>†</sup>
4 years			■	■	■ <sup>†</sup>	■ <sup>†</sup>	
3 years			■	■	■ <sup>†</sup>	■ <sup>†</sup>	

## FOR USED PLANS

- Certified Pre-Owned (CPO) vehicles are eligible for longer term plans<sup>§</sup> starting at 5 years/100,000 km to 10 years/200,000 km.
- Coverage for eligible vehicles begins on the date of plan purchase and ends at the selected time (from Warranty Start Date) or distance travelled (on the vehicle's odometer) limitation (whichever occurs first).

For all plans, for Ford, Lincoln or Mercury vehicles with remaining Basic Coverage under the New Vehicle Limited Warranty (NVLW), coverage begins at the expiration of the Basic Coverage of the NVLW and ends at the selected time or distance travelled limitation (whichever occurs first).<sup>▼▼</sup>

TIME AND DISTANCE SELECTION							
Current kilometres	130,001 – 160,000	100,001 – 130,000	65,001 – 100,000	0 – 160,000	0 – 120,000	0 – 100,000	0 – 65,000
6 years/ 200,000 km					■ <sup>§</sup>		
6 years/ 150,000 km					■ <sup>§</sup>		
6 years/ 120,000 km					■ <sup>§</sup>		
6 years/ 100,000 km						■ <sup>§</sup>	
5 years/ 100,000 km			■			■ <sup>§</sup>	■
4 years/ 80,000 km			■				■
4 years/ 60,000 km			■				■
4 years/ 40,000 km		■ <sup>▼</sup>	■				■
3 years/ 80,000 km			■				■
3 years/ 60,000 km		■	■				■
3 years/ 40,000 km		■	■				■
2 years/ 40,000 km		■	■				■
1 year/ 20,000 km	■	■	■				■
6 months/ 10,000 km				■ <sup>**</sup>			
3 months/ 5,000 km				■ <sup>**</sup>			

**NOTE:** Not all CPO (Certified Pre-Owned) plans are listed in chart above. See Dealer for details on available 7 to 10-year plans.

<sup>\*\*\*</sup>For PowertrainCARE and BaseCARE plans for incomplete vehicles, see your Dealer. <sup>††</sup>Applies to PowertrainCARE plan only. <sup>†</sup>Applies to PremiumCARE, ExtraCARE, BaseCARE plans only. <sup>§</sup>Applies to CPO (Certified Pre-Owned) vehicles only, PremiumCARE plan only. <sup>▼▼</sup>Other than Rental Vehicle Reimbursement, which begins on the date of plan purchase. <sup>\*\*</sup>Applies to PowertrainCARE, BaseCARE and ExtraCARE plans only. <sup>\*\*</sup>Applies to PremiumCARE plan only.

# PowertrainCARE

**29** COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE

## ENGINE

All Internal Lubricated Parts  
Cylinder Block  
Cylinder Heads  
Flywheel  
Manifold (Exhaust and Intake)  
Manifold and Bolts  
Oil Pan  
Oil Pump  
Seals and Gaskets  
Thermostat  
Thermostat Housing  
Timing Chain Cover  
Timing Chain (Gears or Belt)  
Turbocharger/Supercharger Unit (Factory Installed)  
Valve Covers  
Variable Camshaft Timing (VCT) Phasers  
Water Pump

## TRANSMISSION

All Internal Parts  
Dual Clutch (DPS6 Only)  
Seals and Gaskets  
Torque Converter  
Transfer Case (Including All Internal Parts)  
Transmission Case (Excludes Internal Transmission Control Modules)

## REAR-WHEEL-DRIVE AXLE

Axle Shafts  
Drive Axle Housing and Front Axle Housing for 4x4 (Including All Internal Parts)  
Driveshaft  
Seals and Gaskets  
Universal and Constant Velocity Joints

## FRONT-WHEEL-DRIVE AXLE

Axles, Seals and Gaskets  
Final Drive Housing and Rear Axle Housing for AWD (Including All Internal Parts)  
Hubs, Automatic Front Locking (Four-Wheel Drive)  
Locking Rings (Four-Wheel Drive)  
Seals and Gaskets  
Universal and Constant Velocity Joints

# BaseCARE

**84** COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE and components covered by PowertrainCARE, plus:

## ENGINE

Diesel Injector Pump  
Harmonic Balancer and Bolt  
Metal Fuel Lines

## STEERING

Column Lock (Tilt Wheel)  
Control Valve  
Cooler and Metal Lines  
Idler Arm  
Power Steering Pump/Electric Power Steering Actuator

Pulley Assembly  
Seals and Gaskets  
Steering Gear Housing, Manual and Power (Including All Internal Parts)  
Underbody Steering Linkages and Couplings

## BRAKES

Backing Plates  
Brake Booster (Power)  
Calipers  
Combination Valve  
Metal Lines and Fittings  
Master Cylinder  
Parking Brake Linkage and Cables  
Retainers and Clips  
Self-Adjusters  
Shaft (Brake Pedal)  
Springs  
Wheel Cylinders

## FRONT SUSPENSION

Ball Joints (Upper and Lower)  
Control Arms (Upper and Lower)  
Control Arm Shafts and Bushings  
Kingspins and Bushings  
Linkage and Bushings  
MacPherson Struts  
Spindle and Spindle Supports  
Stabilizer Bar  
Tie Rods

## ELECTRICAL

Alternator  
Electronic Ignition Module  
Fuel Pump  
Heated Backglass (Electrical Only – Not Glass Damage or Breakage)  
Ignition Switch  
Radiator Fan Relay  
Speedometer/Odometer (Electrical and Mechanical)  
Starter Motor  
Starter Motor Solenoid  
Switches (Manually Operated, Electrical)  
Voltage Regulator  
Wiper Motors  
Wiring Harnesses (Excluding Spark Plug Wires)

## AIR CONDITIONING

Clutch  
Clutch Bearings  
Clutch Switch  
Compressor  
Compressor Head  
Compressor Seals  
Condenser  
Evaporator  
Field Coil  
Pulley

# ExtraCARE

**113** COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE and components covered by PowertrainCARE and BaseCARE, plus:

## ENGINE

Diesel Lift Pump  
Engine Mounts  
Flywheel Ring Gear  
Fuel Tank and Metal Lines  
Gas and Diesel Fuel Injectors and Metal Fuel Lines  
Radiator and Fan (Clutch or Motor)

## TRANSMISSION

Transmission Control Module  
Transmission Mounts

## BRAKES

ABS Hydraulic Control Unit  
Anti-Lock Brake Module and Sensors

## AIR CONDITIONING AND HEATING

A/C Accumulator  
Automatic Temperature Control  
Heater Blower Motor  
Heater Core Assembly

## HIGH-TECH

Cruise Control  
Air Suspension (Selected Electronic Components)  
Instrument Cluster (Excluding Dash Pad & Instrument Cluster Lens)  
Keyless Entry System, Factory Installed (Excluding Door Handles)  
Power Antenna  
Power Door Locks and Retainer Clips (Excluding Door Handles)  
Power Seat Motors  
Power Window Motors/Regulators  
Speed Control

# PremiumCARE

**1,000+** COVERED COMPONENTS

Includes ROADSIDE ASSISTANCE and components covered by PowertrainCARE, BaseCARE and ExtraCARE, plus:

## ENGINE

Ignition Coil and Ignition Module (Electric)  
PCM Module  
Powertrain Control, Sensors and Actuator

## TRANSMISSION

Transmission Linkage  
Release Hubs & Bearings

## STEERING

Electronic Power Assisted Steering  
Steering Column  
Steering Shaft

## FRONT AND REAR SUSPENSION

Auto-Leveling Suspension System (Factory Installed)  
MacPherson Struts

Roll Stability Control  
Springs

## ELECTRICAL

AWD/4WD System  
Charge and Volt Gauges  
Clock (Electric)  
Driver's Seat Position Sensor  
Ignition Lock & Switch  
Intelligent 4WD Systems  
Power Mirrors (Not Glass Damage or Breakage)  
Power Running Boards  
Rear Window Power Sunshade  
Temperature Gauge  
Wiper-Activated Headlamps

## LIGHTING

Bulbs<sup>o</sup>  
LED/HID Lamps and Headlamps<sup>o</sup>

## Sealed Beam Lamps<sup>o</sup>

## AIR CONDITIONING AND HEATING

Heat Control Assembly  
Instrument Panel Registers and Air Ducts

## REAR-WHEEL-DRIVE AXLE

Bearings (Front & Rear)

## FRONT-WHEEL-DRIVE AXLE

Bearings (Front & Rear)

## HIGH-TECH

Active Park Assist  
Adaptive or High Intensity

Headlamp System (Excluding Lamps, Housing & Bulbs)  
Adaptive Cruise Control  
Anti-Theft Alarm (Factory Installed)  
Auto Lock and Auto Unlock System (Excluding Lost Key Fob and Fob)  
FordLink™ System

Forward Sensing System  
Fuel Mixer (Alternative)  
In-Dash Navigation System (Factory Installed)  
Intelligent Oil Life Monitor System  
Key, SecuriLock® (Excluding Lost or Damaged Microchip-Encoded Key)  
Message Centre

Passive Anti-Theft Ignition System  
Rain-Sensing Wipers  
Refrigerated Console  
Reverse Camera/Sensing System  
Sensor (Alcohol)  
SOS Post-Crash Alert System  
SYNC® and MyFord Touch® (Excludes Software Upgrades)

Trailer Brake Module (Factory Installed)  
Unique Hybrid/Electric Vehicle Components (Excluding High-Voltage Battery and Cables)

## EMISSIONS

Air Control Valve, Air Idle Vacuum Valve, Air Supply Valve (Hose and Tube) and Air Check Valve Assembly  
Barometric Pressure Sensor  
DEF System (Excludes Catalyst)  
ECC Relay Assembly  
EGR Control Valve, Pressure Sensor, Regulator Assembly and Valve Adapter  
Electronic Throttle Control  
EVAP Vapour Storage Canister  
Idle Air Control Valve  
Knock Sensor  
Mass Air Flow/Intake Air Temp Sensor  
Oxygen Sensor  
PCV Hose Assembly, Valve and Vapour Filter  
Reductant Urea System  
Temperature Sensor (Engine Coolant)

Vacuum Restrictor  
VAF Sensor

## AUDIO

Antenna, Radio (Base Assembly)  
Audio Sound System  
Cables and Wiring  
Cellular Phone, Receiver, Handset, Speaker Assembly and Antenna (Factory Installed)  
Compass and Therm Readout Displays  
Controls (Rear Seat)  
Radio (AM, AM/FM), Speakers, Cassette Player, Digital CD Player, Graphic Equalizer, Premium Sound Amplifier (Factory Installed)  
Rear Entertainment System (Factory Installed)

## SAFETY

Air Bag Module Assembly  
Blind Spot Information System (Electrical Only – Not Mirror or Glass Damage or Bulbs)  
Collision Mitigation System  
Cross Traffic Alert System  
Diagnostic Module Assembly (Air Bag)  
Door Ajar Warning Switch Assembly  
Door Handles (Factory Installed)  
Guides, Bezels, Brackets and Supports (Safety Belts/Shoulder Straps)  
Head Restraint Retainers and Sleeves (Safety Belt)  
Lane Departure Warning System  
Lock Cylinder (Door)  
Lock Lever Assembly (Door and Tailgate)  
Lock Lever Retainers, Clips and Brackets Module (Passive Restraint)  
MyKey® System (Does Not Cover Lost Keys)  
Safety Belt Buckle (Front and Rear), Motor Drive Assembly, Restraint Carrier, Retractors, Track Assembly, Warning Chime Assembly  
Safety Canopy  
Sensors (Air Bag)  
Shoulder Strap Track Assembly  
Window Handles (Factory Installed)  
Wiring Assembly (Air Bag)

## THE ONLY COMPONENTS NOT COVERED BY PREMIUMCARE:

**MECHANICAL** – Service adjustments and cleaning, software upgrades, lost key fob, lost keys, navigation map media (CD/DVD/memory cards/hard drive), batteries of all types and cables, engine belts, hoses of all types, hose clamps & hose seals, brakes (front hub, drums, shoes, linings, disc rotors, pads), manual transmission clutch disc, coolant, exhaust system (includes catalytic converter), filters, fluids, lubricants, fogging of lamp assemblies, shock absorbers, spark plugs and wires, squeaks and rattles, tires, tune-ups, wheel balancing, wheel alignment, wiper blades, wheel studs and unauthorized alterations or modifications of the vehicle of any kind.

**EXTERIOR** – Service adjustments, glass and fixed (non-moving) body parts, bumpers, glass, mouldings, ornamentation, paint, rust, sheet metal, structural underbody framework, sideview mirrors (glass and housing), water leaks, wind noise, weatherstrips, wheels, wheel studs, wheel covers and ornaments, convertible top and bow, fabric, liners and fasteners.

**INTERIOR** – Carpets, dash pad, headliner, knobs, rearview mirror (glass and housing), trim and upholstery.

<sup>o</sup>Unless Interior/Exterior Lighting Delete Option selected



## FORD PROTECT<sup>®</sup>



Service at all Ford and Lincoln Dealers in Canada and the U.S.



The only plans 100% backed by Ford Motor Company of Canada, Limited



### Limit Out-of-Pocket Expenses

On covered repairs, you pay only the applicable deductible



### Genuine Ford Parts and Service

Expert service by Ford-trained Technicians using Ford-approved parts for superior fit, finish and performance



### 24-Hour Roadside Assistance<sup>^</sup>

For 24-hour roadside assistance, call 1-800-665-2006



### Rental Vehicle Benefits

Provides coverage for up to 10 days of rental reimbursement for a covered repair



### Coverage is Transferable\*

Transferable benefits may increase vehicle resale or lease-end value



### Easy Financing

Flexible payment options – plan costs may be included in your finance contract



### Peace of Mind Protection

A smart way to protect your investment

<sup>^</sup>On plans with time and distance limitations greater than 5 years/100,000 km. \*Transfer fee may apply.

VEHICLE MAKE \_\_\_\_\_ MODEL \_\_\_\_\_

YEAR \_\_\_\_\_  NEW  PRE-OWNED

PLAN TYPE  PREMIUMCARE  EXTRACARE  
 BASECARE  POWERTRAINCARE

DATE OF PURCHASE \_\_\_\_ / \_\_\_\_ / \_\_\_\_ ODOMETER \_\_\_\_\_

TIME/DISTANCE \_\_\_\_\_ PRICE \$ \_\_\_\_\_

## DESIGNED BY FORD • BUILT BY FORD • PROTECTED BY FORD

This brochure is only intended to provide limited general information about Ford Protect as certain restrictions, limitations, and exclusions apply. Plan availability, benefits and coverage may vary by province. See your participating Dealer for full plan details. Illustrations used in the brochure are for graphic representation only. See your Dealer or your Owner's Manual for complete details of the New Vehicle Limited Warranty.



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